

INTERNATIONAL CONFERENCE

23 June 2022

UNIVERSITY OF BOLOGNA

Rectorate, Via Zamboni 33, Bologna

**International Service-Learning &
Intercultural Competence:
a discussion around UNICORN and TICKET projects**

PROGRAMME

09.30 – 10.00 Registrations

10.00 – 10.10 Welcome Address

Prof. Raffaella Campaner, Vice Rector for International Relations,
University of Bologna

10.10 – 10.20 Opening Remarks

Antonella Ratti, Italian National Agency for Erasmus+, INDIRE

**10.20 – 11.20 Internationalisation through internationalism – the role
of intercultural competence and citizenship**

Keynote Speaker 1 – Prof. Michael Stuart Byram, Professor Emeritus,
Durham University, UK

11.20 – 11.45 Coffee Break

11.45 – 12.15 TICKET resources: Online Training Modules, Staff Toolkit

John Bennett, Project Manager of the TICKET project, University of
Edinburgh

**12.15 – 13.00 Intercultural competence for academic and
professional staff: insights from the TICKET training programme**

Prof. Claudia Borghetti, Senior Assistant Professor in Educational
Linguistics, University of Bologna



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PROGRAMME

13.00 – 14.00 Lunch Break

14.00 – 14.45 Service-learning to foster students' civic and democratic competences and commitment to social responsibility

Keynote Speaker 2 – Prof. Seth Pollack, California State University, Monterey Bay, USA

14.45 – 15.30 UNICORN resources: Service-Learning courses, Training materials for staff, MOOC for students

Alessia Marchi, Project Manager and Coordinator of the UNICORN project

15.30 – 16.30 Engaging with diversity: the UNICORN Service-Learning experience in ASP Cesena

Prof. Cinzia Albanesi, Professor of Social and Community Psychology and Prof. Irene Barbieri, adjunct professor of Service Learning and Community Engagement Lab, University of Bologna; Elisa Nardelli and Laura Perri, Azienda Servizi alla Persona Cesena Valle Savio; UNICORN students in Bologna



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